Diversified Product Inspections, LLC

Mail-In Adjuster Information Claim Form

To Be Completed By USAA Adjuster

Check This Box For
(Non-Engineering)
"72 Hour Rush"
Express Processing

requires fax # or
e- mail address

☐

$75 Additional Cost

Level I $290 ☐ Level II $450 ☐ Level III $550 ☐

All Fire & Electrical Items are Inspected as a Level II or Level III

CHECK LEVEL OF SERVICE DESIRED - SEE REVERSE SIDE FOR LEVEL DESCRIPTIONS

Adjuster		Member Name	
Unit/FH Code		Member #	
Regional Office		Loss Report #	
Phone #		Date of Loss	
Fax #		Member Address	
Adjuster Email		Member Phone #	

Please Provide any available on-site photos and/or C & O Reports

DO YOU NEED DPI TO ARRANGE SHIPPING FOR THIS CLAIM? YES ☐ NO ☐

☐ **CHECK IF STORAGE IS NOT REQUIRED. Your item will be returned upon payment of invoice.**

Circumstances and/or Details involving claim:

Claim Value: $ **(for Internal Use Only)**

To Be Completed By USAA Member

Type of product		Original part?	☐ **Yes** ☐ **No**
Model #		Installed by & date:	
Serial #		Age of item?	
Manufacturer		Any receipts or manuals?	
Water pressure at home	**Check One: ☐ High ☐ Low**	Item used for what purpose?	
City, well or county water?		Member signature & date	

You can send this form to DPI via: **E-mail**: claims@dpi-inc.com - **FAX:** (865) 482-8477 - **Office**: (800) 865-6220
U.S. Mail: 1059 E. Tri-County Blvd, Oliver Springs, TN 37840

If item being sent to DPI is lost en route, DPI only accepts liability for dollar value of inspection. Part of the DPI program provides for secure storage. To control the cost of that storage, should an item be lost, stolen, or destroyed, DPI only accepts liability for the dollar value of the inspection and nothing further. At your request, an insured value can be placed on any given item. This requires a written request sent by mail or fax, stating the value you wish to assign, as there would be additional charges based upon that value.

PLEASE WRITE MEMBER NUMBER ON SHIPPING LABEL!