

DPI Investigator

November 2010

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A few changes have been made to the DPI claim form. Please discard any older versions and use the new version with your next inspection. A fillable PDF version is available at the DPI website. Please use a new copy or delete the old data from the fields if re-using a prior claim form.

2011 CLAIM FORM: www.dpi-inc.com/?page_id=8

CLAIM FORM GUIDE: www.dpi-inc.com/?page_id=8



FAILURE ANALYSIS AND THE COMFORT INN

Recently, DPI had the opportunity to present a training class for hotel maintenance personnel from our local Comfort Inn. The class illustrated tips and clues to spot potential fire and water failures. Lessons learned from failure analysis have uses and practical benefits other than for subrogation. It may save lives and could even help hold down hotel room rates.

Recent Reports from Successful Subrogation

Evidence	Claim	Recovered
Dishwasher	\$9,089.77	\$8,898.06
Faucet Supply Line	\$160,000.00	\$90,000.00
Faucet Supply Line	\$7,774.64	\$7,774.64
Water Heater	\$5415.00	\$4811.00
LP Portable Heater	\$40,000.00	\$40,000.00
Water Filter	\$100,000.00	\$80,000.00
Microwave	\$5,063.51	\$5,063.51
TOTAL	\$322,279.41	\$231,483.70

Seasons and Cycles

Over the years DPI has observed that there is a cyclical nature to property loss. In the winter months, freeze damage occurs. During the holidays, defective lights, heaters, and generators contribute to fires. In addition, there is a lag time between the date of loss, claim processing, and completion of the final inspection report.



This is one of the busy cycles here at DPI. The DPI Customer Service Department would like to remind our clients that turnaround time for an inspection and report is two to four weeks during a busy season. This varies throughout the year and varies between fire losses and water losses. The new Inspection Status feature at the DPI website is your best first choice to check on a report.

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INSPECTION STATUS:

www.dpi-inc.com/status.php

NEWS from CPSC

U.S. Consumer Product Safety Commission

FOR IMMEDIATE RELEASE

October 14, 2010

Release #11-009

Ryobi Recalls Cordless Drills Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product. **Name of Product:** Ryobi Model HP 1802M Cordless Power Drills **Units:** About 455,000 **Importer:** Ryobi Technologies Inc., of Anderson, S.C. **Hazard:** The switch on the cordless drill can overheat, posing a fire and burn hazard to consumers. **Incidents/Injuries:** Ryobi has received 47 reports of the drills overheating, smoking, melting or catching fire, including 12 reports of property damage to homes or vehicles. Two of the incidents involved minor burns from touching an overheated switch. **Description:** The Ryobi Model HP 1802M cordless drill is powered by an 18 volt rechargeable NiCad battery. The drills are blue and black in color with "Ryobi" appearing in red and white on the left side. The model number can be found on a white label on the right side of the drill. **Sold at:** Home Depot from January 2001 to July 2003 for about \$100.



Manufactured in: China **Remedy:** Consumers should immediately stop using the recalled drill, remove the rechargeable battery and contact Ryobi to receive a free replacement drill. **Consumer Contact:** For additional information, contact Ryobi Customer Service at (800) 597-9624 between 10 a.m. and 7 p.m. ET Monday through Friday or visit the firm's website at www.ryobitools.com