



DPI Investigator

July 2011

Sump Pump Subro

Recently, we heard from a few adjusters who did not think there was subrogation potential with failed sump pumps. That is not true.

Three of the most common failures where subro might be possible are:

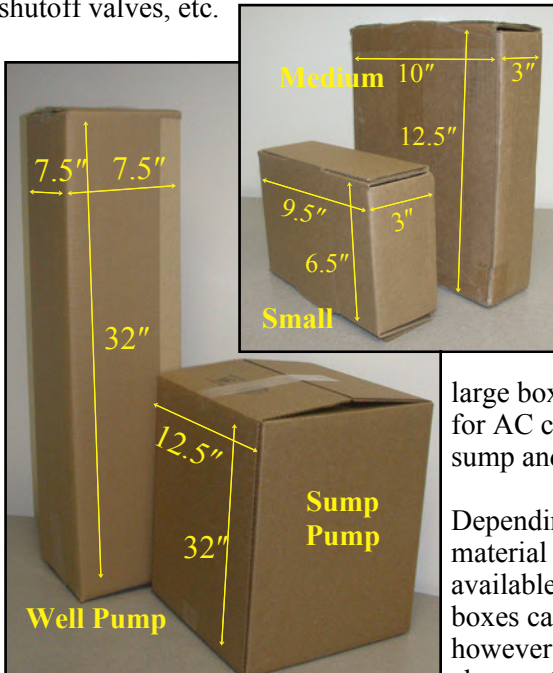
- ☑ Float Switches – these are usually factory-sealed floats and the internal switch may fail.
- ☑ Motor Housing Seal – this factory-assembled seal may leak, allowing oil out and water in.
- ☑ Motor Windings – a failure of the windings will result in an open electrical circuit



For tips on shipping sump pumps for inspection, see the March 2011 DPI Investigator at www.dpi-inc.com.

SHIPPING AND RECEIVING BOXES

As part of our mail-in program, we provide boxes that can be used for small items such as faucet supply lines, water inlets, shutoff valves, etc.



Upon request, we will provide boxes for medium sized items such as washing machine hoses, toilet valves, pipes, etc., and

large boxes best suited for AC compressors and sump and well pumps.

Depending on what material we have available, custom-sized boxes can be made; however, there may be charges to cover time,

material, and shipping costs.

Recent Reports from Successful Subrogation

Evidence	Claim	Recovered
Brass Fitting	\$26,992.79	\$26,992.79
Stove	\$11,399.50	\$6,361.23
Shower Fittings	\$10,887.12	\$10,545.47
Faucet	\$33,908.92	\$15,000.00
Water Filter	\$16,000.00	\$12,500.00
Coupling Nut	\$77,409.18	\$77,409.18
TOTAL	\$176,597.51	\$148,808.67

Can DPI Help Improve Your Bottom Line?

Meet The Inspector

William (Bill) Clarke has been a DPI inspector for almost four years.

Bill has over 15 years experience in the nuclear industry. His design expertise was included in a patent for a specialized nuclear waste container. In addition, he had his own company fabricating metal containers for nuclear waste for over nine years.

Bill's training includes numerous courses in environmental sciences, metallurgy, chemistry, etc. Bill has held government "C" and "Q" security clearances.

Since coming to DPI, Bill has obtained his Tennessee Private Investigator license. He will soon test to become a Certified Fire and Explosion Investigator and has completed courses to be a Licensed Tennessee Home Inspector.

At DPI, Bill conducts water, electrical, and fire-related failure inspections.

Bill is a thorough inspector and a skilled writer. He is a valuable part of the DPI team.



NEWS from CPSC

U.S. Consumer Product Safety Commission

FOR IMMEDIATE RELEASE
 June 14, 2011
 Release #11-247

General Electric, Sharp Recalls GE Air Conditioning and Heating Units Due to Fire Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: GE Zoneline Air Conditioners and Heaters **Units:** About 90,600 **Distributor:** GE Appliances and Lighting, of Louisville, Ky. **Manufacturer:** Sharp Corp., of Osaka, Japan **Hazard:** An electrical component in the heating system can fail, posing a fire hazard to consumers. **Incidents/Injuries:** General Electric and Sharp have received four reports of incidents involving smoke and/or fire with the air conditioning and heating units. In two of the reported incidents, fire extended beyond the air conditioning and heating unit, resulting in property damage. No injuries have been reported. **Description:** This recall involves GE Packaged Terminal Air Conditioners (PTAC) and packaged terminal heat pumps manufactured between January 2010 and March 2011, and are most often used in apartment buildings and commercial space. The GE logo is affixed to the control panel door. Serial and model are printed on the rating plate. Consumers will need to remove the front panel to locate the model and serial information. The following models and serials are included in this recall:

Brand	Model Number (begins with)	Serial Number (begins with)
GE	AZ41, AZ61	AT, DT, FT, GT, HT, LT, MT, RT, ST, TT, VT and ZT AV, DV and FV

Sold by: General Electric authorized representatives and HVAC distributors nationwide from March 2010 through March 2011 for between \$1,000 and \$1,200. **Manufactured in:** China **Remedy:** Consumers should immediately stop using the air conditioning and heating units in the heat mode and contact General Electric to schedule a free repair. **Consumer Contact:** For additional information, contact General Electric toll-free at (866) 918-8771 between 8 a.m. and 5 p.m. ET Monday through Friday, or visit the firm's website at www.geappliances.com/products/recall

