



DPI Investigator

February 2012

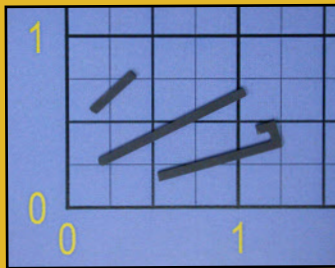
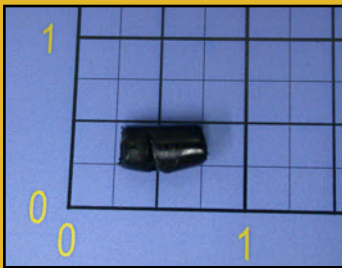
“And in conclusion...”

We all like to hear or read those words. It usually signals the ending of a speech, presentation, or a report of some sort. Those words often make us happy if it means we finally get released from a boring lecture or we are fired up by a rousing speech. The conclusion should wrap things up and give some idea of what action, if any, is possible. This is what we attempt to achieve in a failure analysis report.

Unfortunately, it seems that lately we are noticing a larger percentage of inspections where the conclusion is not definitive due to insufficient claim history and/or insufficient evidence. As has been discussed in the “DPI Investigator” in the past, all property loss situations are just that, *situations*. There are circumstances and a context that are part of the story, and often it is impossible to draw a conclusion without this background.

Sometimes, the information is available but not submitted on the claim form, causing delays or inconclusive reports. In other cases, key parts of the evidence were not preserved, thus impeding a thorough analysis and conclusion. After-the-fact salvaging of a case may be possible, but it is much easier to have everything lined up before an investigation begins.

It is difficult to draw a definitive conclusion with little information and limited evidence as in these two cases.



Recent Reports from Successful Subrogation

Evidence	Claim	Recovered
"Y" Connector	\$15,185.00	\$15,185.00
Inlet Valve	\$10,000.00	\$10,000.00
Poly Tubing	\$3,400.00	\$1,100.00
Faucet	\$6,323.00	\$6,323.00
Coupling Nut	\$10,000.00	\$10,000.00
Supply Line	\$8,447.00	\$8,447.00
TOTAL	\$53,355.00	\$51,055.00

Recently, we have heard that, due to high percentages of staff turnover, many adjusters are new to the job. If this is the case with your company, please call DPI for advice or on-site training. We will gladly assist in helping your adjusters learn what key evidence to collect and the key information that needs to be obtained and submitted to put a loss in context for failure analysis and potential subrogation pursuit.

Meet The Inspector



Jameson McGhee joined the team at DPI in May of 2011. Jameson holds a degree in Computer and Electronics Engineering Technology. As with all DPI Inspectors, Jameson is trained in inspection of various failed water items. His current specialty is in failure analysis of electrically controlled

water items such as icemaker inlet valves and washing machine water inlet valves.

Jameson approaches failure analysis with enthusiasm and is skilled in digging into the details of a case and presenting a thorough report.

NEWS from CPSC

U.S. Consumer Product Safety Commission

FOR IMMEDIATE RELEASE

January 3, 2012

Release #12-077

Uni-O Industries Recalls O-Grill Portable Gas Grills Due to Fire and Burn Hazards

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product. **Name of product:** O-Grill Portable Gas Grills **Units:** About 4,530 **Manufacturer:** Uni-O (Xiamen) Industries Corporation of Xiamen, China **Hazard:** The regulator on the grill can leak gas which can ignite, posing a fire and burn hazard to consumers. **Incidents/Injuries:** Uni-O has received 10 reports of grills catching fire. No injuries or property damage have been reported. **Description:** This recall involves Iroda O-Grill models 1000 and 3000 produced before 2010. Some were also sold under the Tailgate Gear brand. Both models are lightweight, portable, clamshell-type propane grills with steel bodies, cast iron cooking surfaces, retractable legs and a handle. They can be used with either 1-pound propane cylinders or 20-pound propane tanks. The grills come in orange, red, green, blue, silver and black and have the words "O-Grill" stamped on the metal grill cover. Recalled O-Grills do not have ventilation slots in the regulator cover where the propane bottle screws in. Grills with ventilation slots in the regulator cover are not subject to the recall. **Sold by:** LL Bean, Stoneman, BBQG, Walgreens, REI, Dillards and Dick's Sporting Goods nationwide from November 2008 through December 2010. The O-Grill 1000 sold for \$149 and the O-Grill 3000 sold for \$189. **Manufactured in:** China **Remedy:** Consumers should immediately stop using the grills and contact Uni-O to receive a free replacement grill. **Consumer Contact:** For additional information, contact the firm toll-free at (888) 847-8968 between 7 a.m. and 6 p.m. CT Monday through Friday, or visit the firm's website at www.regcen.com/OGRILL

**O-Grill 1000****O-Grill 3000**