



DPI Inspection Levels

Level I is intended to be a *basic* inspection and basic report.

Key features of a basic inspection are:

- The inspection is conducted by a DPI technician
- Less time is allotted in the DPI inspection workflow
- The report will be complete but include fewer details
- The written report is typically two pages long
- Fewer documentation photos are included

Recommended for:

- An evaluation, preliminary, or screening report
- Claims with minimal history and context details
- Claims where subrogation potential is uncertain

A Level I report may be upgraded to Level II or III.

Level II is intended to be the DPI *standard* inspection.

Key features of the standard Level II are:

- Inspection is conducted by a DPI technician
- The inspection is supervised by the DPI resident engineer
- Reports are reviewed, signed, and sealed by the engineer
- One hour of engineer time is included in the base price
- More inspection time is allotted
- More explanation and failure description is included

- More photo documentation and illustration is included

Recommended for:

- Claims with some context and history available such as purchase receipts and installer information
- Claims where greater potential for subrogation is anticipated

Level III is intended for *detailed* failure analysis.

Key features of the detailed Level III are:

- Inspection under direction of the DPI resident engineer
- Any testing is designed and supervised by the engineer
- The report conclusion is written by the engineer
- Reports are reviewed, signed, and sealed by the engineer
- Base fee includes two engineer hours
- Preliminary review by engineer and individual quote if services will require more than what is covered by the base fee

- More time allotted than Level I or II
- DPI's most detailed report and photo documentation

Recommended for:

- Claims where subrogation potential is considered high
- Claims where opposing expert opinion is expected in court proceedings or arbitration.
- Claims with good history available; i.e. on-site photos, and documentation such as receipts and installer information

Additional log hours can be added to any level for:

- ◆ destructive testing
- ◆ additional research services
- ◆ exemplar illustrations/comparisons.

Upgrades

**Add
Express
Service!!**

