



DPI Investigator

August 2019

DPI's General Manager

DPI President and CEO John VanZyll who, along with Ann Furlong, started DPI in 1991, is pleased to announce that Davey Harness has been named DPI's General Manager. Davey has worked side by side with John for the past 15 years, being trained for this position. Davey has extensive hands on experience with inspections and in the field as well as extensive knowledge about all facets of DPI's operation. Davey is excited to bring new ideas to help you, our customers, get a quality report and ensure you maintain the highest level of customer service.



We want to thank Walt Duncan for the many years he served as our general manager and sales and marketing representative. Walt will continue to manage our day-to-day IT infrastructure as he starts his transition into retirement.

Unique Abilities

Drawing on its 30-year history and database of product failures, DPI has developed a new program to identify high potential points of failure. The program is designed to disassemble new products before they are put into service, and review manufacturing techniques and materials used in the manufacturing process. This information can then be correlated with previous failures in the DPI database, allowing DPI to evaluate past failures and to analyze new failures as they occur in products. This also allows DPI to address with their clients and manufacturers the potential for subrogation because of product failures due to manufacturing methods or materials.

This ability is unique to DPI in the industry and is only possible through their 30-years of hands on experience and their extensive database. This provides undeniable ability in pursuing subrogation.

SUCCESSFUL SUBROGATION HIGHLIGHTS			
Evidence	Claim	Recovered	Inspection Charges
Toilet Tank	\$60,000	\$16,012	\$1,175
Water Filter	\$59,755	\$20,000	\$342
Toilet	\$49,396	\$22,977	\$1,100
Faucet	\$28,000	\$21,430	\$562
Washing Machine	\$21,015	\$16,811	\$720

Always Striving to Provide Cost Effective Service



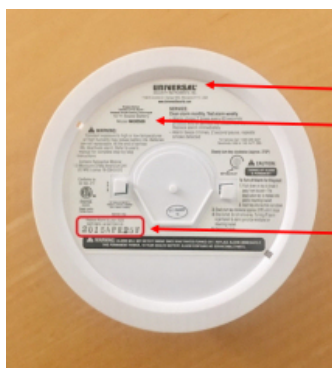
Recall Alert

Recall Alert

Universal Security Instruments Recalls to Inspect Smoke Alarms Due to Risk of Failure to Alert Consumers to a Fire

This recall involves Universal Security Instruments 10 year battery-operated ionization smoke and fire alarms with model numbers MI3050S and MI3050SB and with date codes between 2015JAN19 through 2016JUL11. The smoke alarms are white in color and 5½ inches in diameter. “Universal” and “Smoke & Fire Alarm” are printed on the front cover of the alarm. The label on the back of the alarm lists the model number and date code.

[Recall details](#)



BRAND NAME
UNIVERSAL SECURITY INSTRUMENTS

MODEL NUMBER
MI3050S or MI3050SB

DATE CODES
2015JAN19 through 2016JUL11

