



# Diversified Product Inspections, LLC

Since 1991

## Successful Small Claim Subrogation Checklist



Improve your small claim subrogation recovery efforts by following this simple checklist:

- Arrive onsite as soon as possible. Secure the product in its original state. Make no modifications or repairs and immediately store the product in a safe, secure location. Make the appropriate notifications.
- Obtain a statement from all individuals familiar with the failure.
- Take photos. Obtain copies of O&C reports if available.
- Gather as much information about the product, i.e. make, model, purchase date, original or replacement part, where purchased, receipt, how often is the product used.
- Provide detailed information regarding the failure.
- If possible, especially in cases involving toilet valves, solenoid valves, or T&P valves it's best to send the entire product the part is attached to, i.e. toilet tank and bowl, washing machine, dishwasher, refrigerator, water heater...it's not always the suspected part that causes a claim.

Additional information regarding our small product mail-in program and on-site pickup program can be found [here](#).

Minimize your recovery costs by sending your deficient products directly to DPI for inspection and identification. Contact our customer service department at 800.865.6220 for additional information.

EVIDENCE	CLAIM AMOUNT	RECOVERED	INSPECTION CHARGES
DVD Player	\$173,000	\$130,000	\$2,800
Backflow Preventer	\$60,000	\$30,000	\$637
Microwave Oven	\$20,556	\$18,000	\$644
Water Inlet Valve	\$10,000	\$10,000	\$367

1059 E. Tri-County Blvd. | Oliver Springs, TN 37840

Phone: (800) 865-6220 | Fax: (865) 482-8477 | [www.dpi-inc.com](http://www.dpi-inc.com)