



# DPI Investigator

April 2021



**\$39,000,000 DOLLARS RECOVERED...AND GROWING!  
DON'T MISS OUT!#**

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DPI's industry-leading inventory of exemplars has been used successfully to recover over \$39,000,000 subrogation dollars to date! For 30 years, DPI has been collecting thousands of exemplars, making us your best choice for getting a solid failure analysis AND identifying the manufacturer to maximize your chance for successful subrogation!

Our President and CEO John VanZyll's recent testimony in an arbitration hearing regarding a defective plastic coupling nut resulted in the insurance company recovering 100% of the claim value from the manufacturer!

Send in your claims and let us add you to our total!

**We helped these clients find money – let us help YOU!**

**SUCCESSFUL SUBROGATION HIGHLIGHTS**

Evidence	Claim	Recovered	Inspection Charges
Stainless Steel Braided Line	\$61,676	\$55,000	\$442
Aquarium Light	\$44,000	\$30,800	\$1,350
Gas Valve	\$21,000	\$21,000	\$575
Toilet	\$20,000	\$16,000	\$1,215
Pedestal Fan	\$16,958	\$16,958	\$575

**CATASTROPHIES HAPPEN – BUT THAT DOESN'T MEAN SUBRO WON'T!**

Unfortunately, catastrophic events happen. Hurricanes, floods, tornadoes, fires, winter storms to name a few. Don't assume Acts of God automatically excuse third parties from liability. For example, recent record cold in the South saw homeowners sustain property damage from flooding caused when frozen pipes burst. The record cold may be an Act of God, but what caused the pipe to burst. Did a piece of HVAC equipment, such as a thermostat or furnace fail? Was there recent repair work done that may have caused the failure? Did the local utility provider fail to provide the homeowner with heating fuel? If the answer is "yes" to any of these questions, subro may be available.

Be sure your field adjusters do thorough investigating even when an Act of God occurs.



# Class Action & Recall Alerts

## Class Action

### Burch v. Whirlpool Corp. Class Action Settlement

A settlement has been reached in a class action lawsuit against Whirlpool Corporation (“Whirlpool”), regarding KitchenAid-brand dishwashers manufactured by Whirlpool between October 1, 2010, and June 14, 2019

Details can be found [here](#).

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## Recall Alert

### Important: CPSC Recall—Remedy Notice Due to COVID-19

Due to the extraordinary circumstances surrounding COVID-19, some of the remedies identified in recall press releases may not be available at this time. Consumers should check with recalling firms for further details.

It is important to remember that CPSC and recalling firms urge consumers not to use recalled products.

L G Sourcing Recalls to Repair Electric Fireplaces Due to Fire Hazard; Sold Exclusively at Lowe’s Stores [Recall details](#)



Graco Recalls Inclined Sleeper Accessory Included with Four Models of Playards to Prevent Risk of Suffocation [Recall details](#)



King of Fans Recalls Hampton Bay Mara Ceiling Fans Due to Injury Hazard; Sold Exclusively at Home Depot [Recall details](#)



Belkin Recalls Portable Wireless Chargers + Stand Special Edition Due to Fire and Shock Hazards [Recall details](#)



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Check  
Inspection  
Status

