



DPI Investigator

February 2024

MESSAGE FROM OUR PRESIDENT

I wanted to take this opportunity to announce my new role as Chief Consultant at DPI. After 31 years in this business, I am ready to step back a bit and provide guidance to the new leadership as it takes DPI into the future. Davey Harness assumed the role of General Manager in 2019 and is doing a fantastic job managing DPI.



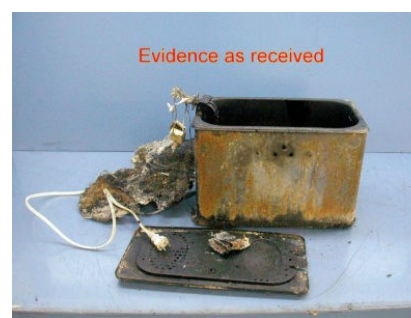
I take enormous pride in the work we do at DPI in providing cost-effective product failure analysis reports and accurate product identification for our customers. I appreciate all of you and look forward to watching DPI's continued contributions to your subrogation success.

SUCCESSFUL SUBROGATION HIGHLIGHTS

Evidence	Claim	Recovered	Inspection Charges
Toilet Valve/Ballcock	\$28,833	\$14,415	\$525
Rubber Drain Line	\$24,000	\$19,500	\$342
Water Filter Cartridge/Canister	\$23,000	\$17,000	\$584
Water Inlet (Solenoid)	\$20,889	\$16,712	\$917
Water Level Switch	\$18,256	\$15,000	\$417

FIRE ITEMS

Most failure analysis companies can see a burned up microwave, hair dryer and toaster that caused a loss. But can they identify the manufacturer of that charred debris? DPI is second to none when it comes to manufacturer identification!



We've made some "cosmetic" changes to our claim forms for ease of completion. Check them out [here](#).

