



# DPI Investigator

May 2025

## HELP US HELP YOU -

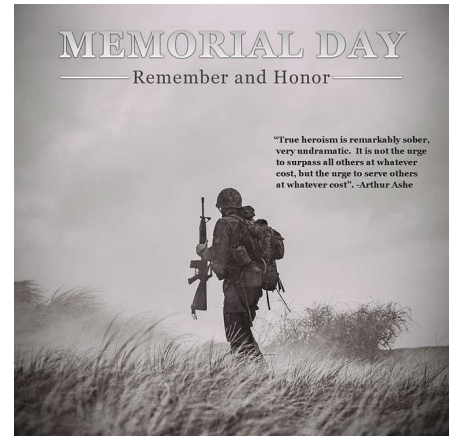
### TIPS FOR SUCCESSFUL SUBROGATION

- Arrive onsite as soon as possible and secure the product in its original state – make no repairs or modifications. Store the product in a safe and secure place.
- Take photos! A picture is worth a thousand words!
- Communicate with your insureds:
  - ⇒ Get details about the product such as make, model, serial number, date and place of purchase, whether it is a replacement part, frequency of use, etc.
  - ⇒ Get detailed information about the failure.
  - ⇒ Explain the importance of SAVING THE PRODUCT until we mail them a box and label or get it picked up! There is zero chance of subro if the insured throws the product away!
- Please fill out the claim form completely and legibly. And remember – if you want the product returned after the inspection, we need a physical address.

#### SUCCESSFUL SUBROGATION HIGHLIGHTS

Evidence	Claim	Recovered	Inspection Charges
Toilet	\$220,000	\$200,000	\$1,300
Water Heater	\$30,000	\$32,378	\$894
90-Degree Fitting	\$26,740	\$26,740	\$452
Dishwasher	\$15,000	\$14,700	\$1,025
Quarter-Turn Shut-off Valve	\$13,783	\$13,783	\$703

*"Rest is not idleness, and to lie sometimes on the grass under trees on a summer's day, listening to the murmur of the water, or watching the clouds float across the sky, is by no means a waste of time." – John Lubbock*



#### Grilling Safety Tips

- For propane grills, check the gas tank for leaks before use in the months ahead. (Watch NFPA's video on how to check for leaks [here](#).)
- Keep your grill clean by removing grease or fat buildup from the grills and in trays below the grill.
- Place the grill well away from the home, deck railings, and out from under eaves and overhanging branches.
- Always make sure your gas grill lid is open before lighting it.
- Keep children and pets at least three feet away from the grilling area.
- If you use starter fluid when charcoal grilling, only use charcoal starter fluid. Never add charcoal fluid or any other flammable liquids to the fire. When you have or are finished grilling, let the coals cool completely before disposing in a metal container.
- Never leave your grill unattended when in use.



Source: NFPA Research

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Phone: 800.865.6220 | [www.dpi-inc.com](http://www.dpi-inc.com)Check  
Inspection  
Status