## INSTRUCTIONS FOR SHIPPING WATER HEATERS

Thank you for choosing to send your evidence to DPI for inspection.

DPI works with carriers nationwide to pick up and transport evidence to our facility. Please follow the instructions below on how to prepare and ship your evidence to DPI.

- Call DPI's Customer Service for a quote or shipping cost comparison to see if we can save you money on shipping your water heater.
- Drain the water heater.
- Disconnect the drain lines.
- Do NOT remove any of the information stickers.
- If the stickers have been removed from the water heater, then please provide this information on the claim form submitted with the water heater.
- Leave everything intact "as is" for the DPI inspectors to evaluate.
- Age is always important – Please tell us how long the water heater has been installed.
- Send to DPI for inspection.

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